

Intelligent Scheduling.

A new era of scheduling for restaurants.

Scheduling is Important.

We know how important great scheduling is to driving profits in restaurants, pubs and hotels.



With restaurant labour spend equating to 25%-30% of sales¹, optimising your scheduling will make a huge impact on the bottom line.





But great scheduling is hard.

Fourth's own research shows that ~20% of the hours scheduled by restaurants deliver no value.

Factors such as the economy, weather, holidays, events and your competitors make predicting customer demand challenging.

Staff are in short supply

1 in 11 hospitality roles are **vacant**.1

Employee attraction and retention remain a challenge for the industry, posing a significant challenge to consistently filling shifts.

Under-staff and you miss sales.



You need to strike the right balance.

managers are fundamental to areat schedulina.

The decisions they make have a massive impact on labour spend, employee happiness and guest experience



However, your managers are overburdened.

With myriad demand on their time from employees, customers, management and endless admin, its no wonder 35% quit in their first year'.

As a consequence, the time and insight to create a truly optimal schedule is often lacking.

Employees crave certainty and flexibility.

Let's not forget your all-important employees. Great scheduling plays a part in their wellbeing and happines

On one hand, they crave certainty. An unpredictable or last-minute schedule makes balancina life and work tricky.

60%

do not believe their hospitality roles are flexible enough.

43%

would like to pick up more hours.



How can restaurants supercharge their scheduling?



Good news, we are entering the fourth era of Scheduling.



Basic spreadsheet

The next evolution is simply a digital version of the basic rota Easier to edit, but no smarter.



Scheduling tool



Al enabled

In this new era of Scheduling, powerful new capabilities can change how you run your business.

At Fourth, we call this:

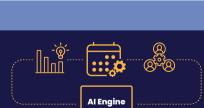
Intelligent Scheduling.

Smarter Scheduling

Use demand forecasts to identify the optimal budg and team for every shift. Accurate predictions are made using past sales, lo

Easier Scheduling

The network effect.





scheduling, contributing to a 15% increase in sales. By improving forecast accuracy and simplifying the process for managers, they were also able to achieve a 22% reduction in over-scheduling (> 56,000 hours).

Overall, they managed to negate the April 2022 Minimum Wage increases and deliver

a 1% labour saving Read the full case study on uk.fourth.com

inventory technology for restaurants,



Big Table





learn more about



CÔTE